

Tier 2 Package



For teams needing closer monitoring and structured change tracking across up to five (5) Power Automate workflows:

\$750/Month
for 5 Automate Flows

(\$50 for each additional Automate Flow)

- Ensure documentation remains up to date
- Provide an accessible knowledge base
- Quarterly Reporting & Analysis
- Issue Logging & Resolution Support
- **Track flow changes in a shared change log across the environment**

POWER AUTOMATE *Tier 2 Doc & Knowledge Base*



QUARTERLY REPORTING & ANALYSIS

- Conduct bi-weekly internal reviews for QBR readiness
- Maintain a Flow Health Scorecard and Change Log
- Host a 60-minute QBR with insights and recommendations



ISSUE LOGGING & RESOLUTION SUPPORT

- Log and track issues from client reports or bi-weekly reviews
- Includes 2 hours/month of troubleshooting across all flows
- Receive regular updates during resolution
- Response time: 2-4 business hours (standard business days)